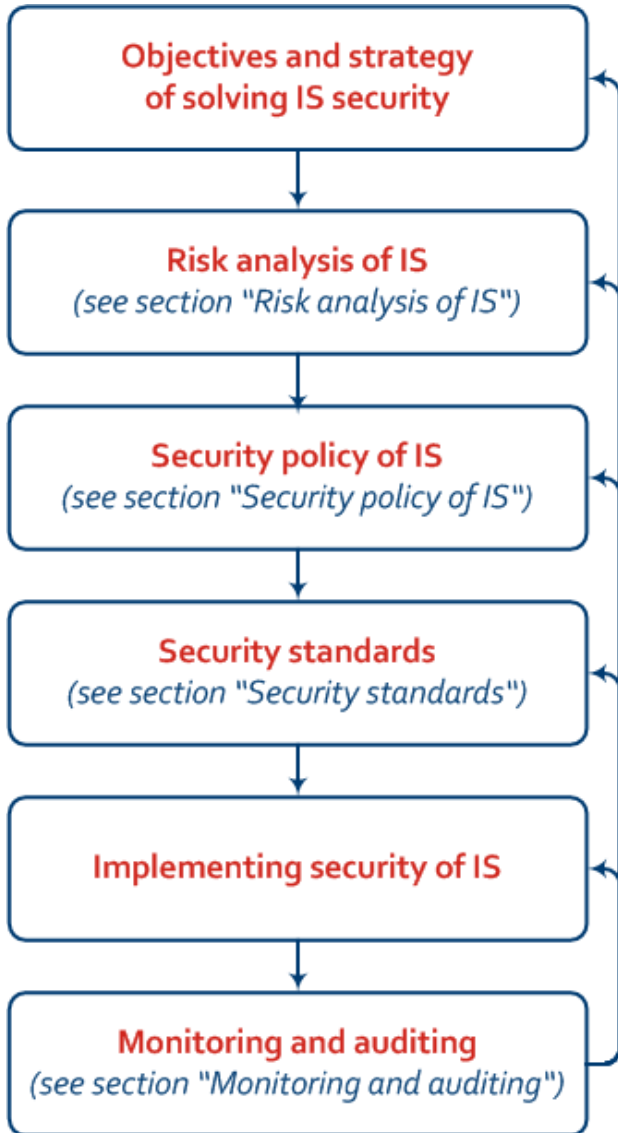


# PARTNERSHIP SUPPORT PROGRAM



## DAILY WITH YOU

**The process of solving information security**, which has already been known quite well, is described in a lot of publications and standards, presented in many seminars, trainings and conferences. The diagram below, which is referenced from the "Information security - manager's handbook", describes this process. However, it is typical on the whole issue (but not only in this handbook) that all steps in the diagram are described in detail, except one - "Implementing security of IS".



The implementation of information security is just the step, in which everyday arduous work of policies, strategies and standards implementation is the most extensive. In this step the real enforcement of information security elements is being made into the organization's culture.

If security policies and standards aren't for you only "kilograms of documents necessary for obtaining ...", you know what we are talking about. We know well, that today and every day you encounter problems such as how to solve something, where and what is the best way to enforce suitable organizational changes as well as implementing technical measures ...

Our long-standing practical experience from the implementation of system access to solving information security obtained from a series of realized projects in significant organizations and our theoretical knowledge creates the best premises that we could advise you in the matter of analytical and conceptual activities as well as practical implementation of information security in day-to-day life.

Risk Analysis Consultants **Partnership Support Program** is a specially prepared bid for partnership cooperation in everyday problems of information security. We're ready to solve these problems together with you, your experts and specialists on information security. This program is set up in the way that you could

choose its scope and form that best complies with your specific conditions and needs. The **Partnership Support Program** is for those who are aware of the real value of their information.

Personal consultancy is provided in the area of information security in terms of the **Partnership Support Program**. The service includes both participation in various negotiations, workshops and personal consultancy in solving security problems. Further more, the consultancy is provided in the form of elaborating a one page written statement for one consulting hour within the scope of problems, not requiring other additional analytical work. The service does not include implementation of standard activities and operations within IS / IT (administration, maintenance, response to security incidents, etc.).

## ASSISTANCE TAILORED TO YOUR NEEDS


**Program CREDIT** It is a prepaid service with pre-arranged number of consulting hours for the given time period (by default monthly or yearly). Consulting hours drawn above prepaid extent (maximum to the double of the pre-arranged number of hours per month) is possible to move into accounting of the following month. Extra provided hours are always invoiced in rate of program CALL at the end of the subscription period.


**Program CALL** It is a service which covers situations when a client orders ad hoc consulting services without previous agreement on the fixed hourly rate.

**Program VARIANT** This service is realized by the form of contract about ordering consulting services. When necessary, client demands consulting services by the form of order to the maximum number of 15 hours per month provided it isn't defined otherwise by contract. Numbers of consulting hours are evaluated once a month and according to this number actual hourly rate is invoiced to the client. The more consulting hours the cheaper hourly rate.

**Program HOT-LINE** It is a telephone consultancy in the area of information security. In terms of the program HOT-LINE, a request for the consultation is accepted immediately, an execution of the consultation will be initiated up to 4 working hours. Reduction for 30 % is provided with the Program CREDIT or VARIANT

### Sights from practice

 A significant Czech printing company has decided to implement steps toward obtaining certification in accordance with standard ISO/IEC 27001. It has implemented all necessary steps. It has created and approved security policy, accomplished detailed risk analysis, established fundamental security organizational structure and corresponding security standards. Now it is in the phase of implementing security controls. Because the extent of the implementation is considerable and the company still must be able to solve its everyday matters, it has applied for the **Partnership Support Program**. Within the basic offer of the Partnership Support Program a suited program for cooperation has been selected for the company and modified according to its particular requirements so the program could best reflect the company's specific needs.

 A great financial institution is implementing its own "Corporate Information Security Program". According to the requirements of its headquarter systematic steps for increasing security of information and IS are to be implemented. However the specific implementation steps require amount of activities, which at some time exceed the possibilities and experience of information security personnel. The Partnership Support Program has allowed to select a form of cooperation, which is suitable to these particular conditions and assists information security personnel in successful coping with all requirements of the headquarter on information security within their organization.

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*...there are only a few real security experts. Only some organizations can afford their own high - quality experts, in addition with manager capabilities. An effort of some organizations to rely entirely on their own personnel is in contrast with the facts.*

*The organization's personnel, who are dedicated to information security, are preoccupied with daily operations. This is why they deal with activities they understand or activities that are requested by security standards and to a certain extent with monitoring and auditing.*

*Slow, often out of control process, without a conceptual hold, usually has consequences of serious failings in the reduction of the most severe security risks....*

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Information security - manager's handbook  
*Data Security Management, 2001, page n. 1*



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Risk Analysis Consultants is a Czech based professional provider of information security services and solutions. We have assisted organizations from government and commercial sectors in protecting their information since 1995. We are the only firm exclusively specialized in the information security field in the Czech market, and one of the few in Europe as well as the world.



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